



## **OPERATIONAL EXCELLENCE POLICY**

**We will strive each day to conduct our business in a safe, secure, injury-free, and environmentally responsible manner. We are committed to comply with all laws and regulations applicable to our facilities and business activities and to comply with all voluntary programs to which we elect to subscribe such as Responsible Care® and International Organization for Standardization (ISO) etc. We will strive to make optimal use of the resources we consume and minimize emissions and waste. We will strive to limit the risks of our products throughout their lifecycle. We are committed to reducing risks in our operations to safeguard our employees, contractors, and the communities where we operate and engage in business activities. We are committed to protect information, critical infrastructures and information systems to maintain confidentiality, integrity and availability. We will openly communicate our results and welcome the input of our employees and contractors, regulatory agencies, our communities, our customers, and other interested stakeholders.**

**We will accomplish this by integrating safety, physical and cyber security, health, environmental, reliability, and quality into our management processes using our Operational Excellence System (OE). OE will be used facility wide to: set goals for continual improvement; provide alignment of activities and resources; assess and manage risks; gain stakeholder input; and, rigorously audit our performance against operational objectives and compliance requirements.**

**Chief Executive Officer  
Q-Chem**

**OPERATIONAL  
EXCELLENCE  
SYSTEM**