



## QUALITY POLICY

Q-Chem is committed to safely and reliably produce the highest standard of quality for the petrochemical products and services we provide to our customers. Q-Chem's goal is to achieve a high level of customer satisfaction at all times. We are committed to Business Excellence as encapsulated by the following principles:

- Deliver products and services that meet or exceed the expectations of our customers, shareholders, employees, and community.
- Comply with established procedures, quality standards, safety standards, environmental standards and applicable regulations.
- Protect people, processes, assets and environment by adhering to our three common principles and "TENETS OF OPERATION".
- Communicate our Quality Policy to customers, shareholders, employees, contractors, community and solicit their input to enable us to meet their expectations. We shall actively promote this policy to our employees and contractors and encourage them to embrace quality as their personnel commitment.
- Supply on time quality products.
- Provide training to ensure that Q-Chem policies and objectives are met.
- Comply with the requirements of ISO 9001 and the Operational Excellence System and continually improve the effectiveness of our systems through a Plan-Do-Check-Act approach.

A handwritten signature in blue ink, appearing to read 'Nasser Al-Kuwari'.

**Nasser Al-Kuwari**

Chief Executive Officer

Date: 12/6/2017